

Petinsure

6th floor. No. 5 Lapps Quay, Cork

t: 353 (0) 21 202 9119

f: 353 (0) 21 601 0730

e: info@petinsure.ie

w: www.petinsure.ie



Privacy Policy

Privacy Policy of Petinsure

This statement relates to our privacy practices in connection with this website and our business. We are not responsible for the content or privacy practices of other websites. Any external links to other websites are clearly identifiable as such.

General statement

Petinsure fully respects your right to privacy, and will not collect any personal information about you on this website without your knowledge. Any personal information which you give to us will be treated with the highest standards of security and confidentiality, strictly in accordance with the Data Protection Acts, 1988 & 2003.

Collection and use of personal information

We will process all the personal information you give us in line with the provisions contained in the Data Protection Acts 1988 and 2003. As part of our service to you and in order to arrange the appropriate cover for you we will collect and store personal information supplied by you. Any information which you provide in this way is not made available to any third parties unless as required in the direct fulfilment of our services and in accordance with our commitments to you. Your personal information is used by Petinsure only in line with the purpose for which you provided it. Your personal data may also be anonymised and used for statistical purposes.

Your rights regarding data supplied via this website

You have a right to be given a copy of your personal data which you may have supplied via this website. To exercise this right, you must write to Petinsure at the address below, or e-mail us at info@petinsure.ie. You should include any personal identifiers which you supplied earlier via the website (e.g. Name; address; phone number; e-mail address). Your request will be dealt with as soon as possible and will take not more than 40 days to process.

You also have a right to have inaccurate information corrected. If you discover that this office does hold inaccurate information about you, you have a right to instruct us to correct that information. Such an instruction must be in writing or via e-mail. A request will be dealt with as soon as possible and will not take more than 40 days to process.

In certain circumstances you may also request that data which you have supplied via the website be deleted. There are conditions associated with exercising this right.

Capstone Financial Services Limited t/a PetInsure is regulated by the Central Bank of Ireland.

Petinsure.ie policies are underwritten by Alpha Insurance A/S. Alpha Insurance A/S is authorised/licensed by Finanstilsynet (the Danish Authority) and is regulated by the Central Bank of Ireland for conduct of business rules.

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Complaints about data processed via the website.

If you are concerned about how personal data are processed via this website, please do not hesitate to bring such concerns to our attention at the contact details below.

Collection and use of technical information

This website does not use cookies, apart from temporary "session" cookies which enable a visitor's web browser to remember which pages on this website have already been visited. Visitors can use this website with no loss of functionality if cookies are disabled from the web browser.

Technical details in connection with visits to this website are logged by our internet service provider for our statistical purposes. No information is collected that could be used by us to identify website visitors. The technical details logged are confined to the following items:

- the IP address of the visitor's web server
- the top-level domain name used (for example .ie, .com, .org, .net)
- the previous website address from which the visitor reached us, including any search terms used
- clickstream data which shows the traffic of visitors around this web site (for example pages accessed and documents downloaded)
- the type of web browser used by the website visitor.

Petinsure will make no attempt to identify individual visitors, or to associate the technical details listed above with any individual. Any technical information will be used only by Petinsure, and only for statistical and other administrative purposes. You should note that technical details, which we cannot associate with any identifiable individual, do not constitute "personal data" for the purposes of the Data Protection Acts, 1988 & 2003.

Contact Details

Petinsure.ie

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